



Broadband Facts

Douglas Fast Net

2.5 Gig/2.5 Gig (2500Mbps/2500Mbps)

Fixed Broadband Consumer Disclosure

Monthly Recurring Charge \$150

There is an introductory rate of \$125 for new customers only, applied for the first 12 months.

There is no required contract with this service, but DFN requires a 30-Day disconnect notice.

Terms of Agreement:

<https://dfn.net/legal/master-services-agreement/>

Additional Charges & Terms

Provider Monthly Fees

Managed WiFi Router	\$12
Additional WiFi Pods (optional)	\$7/pod/mo.
Local Network Recovery Fee	5.5%
Property Tax Recovery Fee	2.5%
E-billing	\$0
Paper Billing (optional)	\$3
Wire Maintenance (optional)	\$8
City Franchise Fee	Varies by Location

One-Time Fees at the Time of Purchase

Standard Installation Fee	\$0
Non-standard Installation Fee	Varies

Early Termination Fee \$0 with 30-Day Notice

Bundles & Discounts

Bundle and Save \$5/month

Managed WiFi Router + Wire Maintenance (\$20/month reg.)	\$15/mo
--	---------

Speeds Provided with Plan

Typical Download Speed	2,350 Mbps
Typical Upload Speed	2,350 Mbps
Typical Latency	21 ms

Data Included with Monthly Price Unlimited

No data caps; no data throttling

Acceptable Use Policy

<https://dfn.net/legal/acceptable-use-policy/>

Privacy

<https://dfn.net/legal/privacy-policy/>

Customer Support

Contact Us: dfn.net/contact/
Phone: 541-673-4242 or 844-DFN-SUPP

Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center. fcc.gov/consumer

Unique Plan Identifier

F0001566306000000000SRF25G