



# Broadband Facts

## Douglas Fast Net

**250 Mbps/250 Mbps**

Fixed Broadband Consumer Disclosure

---

**Monthly Recurring Charge** **\$65**

---

There is an introductory rate of \$50 for new customers only, applied for the first 12 months.

There is no required contract with this service, but DFN requires a 30-Day disconnect notice.

### Terms of Agreement:

<https://dfn.net/legal/master-services-agreement/>

---

### Additional Charges & Terms

#### Provider Monthly Fees

Managed WiFi Router	\$12
Additional WiFi Pods (optional)	\$7/pod/mo.
Local Network Recovery Fee	5.5%
Property Tax Recovery Fee	2.5%
E-billing	\$0
Paper Billing (optional)	\$3
Wire Maintenance (optional)	\$8
City Franchise Fee	Varies by Location

#### One-Time Fees at the Time of Purchase

Standard Installation Fee	\$0
Non-standard Installation Fee	Varies

Early Termination Fee \$0 with 30-Day Notice

---

### Bundles & Discounts

#### Bundle and Save \$5/month

Managed WiFi Router + Wire Maintenance (\$20/month reg.)	\$15/mo
--	---------

---

### Speeds Provided with Plan

Typical Download Speed	<b>250 Mbps</b>
Typical Upload Speed	<b>250 Mbps</b>
Typical Latency	<b>21 ms</b>

---

**Data Included with Monthly Price** **Unlimited**

No data caps; no data throttling

---

### Acceptable Use Policy

<https://dfn.net/legal/acceptable-use-policy/>

### Privacy

<https://dfn.net/legal/privacy-policy/>

---

### Customer Support

Contact Us: [dfn.net/contact/](https://dfn.net/contact/)  
Phone: 541-673-4242 or 844-DFN-SUPP

---

Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center. [fcc.gov/consumer](https://fcc.gov/consumer)

### Unique Plan Identifier

F000156630600000000SRF250